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# History of Coca-Cola

- John Pemberton created the first soft drink in the United States in 1886 in Atlanta, Georgia
- John Pemberton was a pharmacist in Atlanta
- He stirred up a fragrant, caramel-colored liquid
- When it was done he took it to Jacobs' Pharmacy and sold it for 5 cents a bottle

# **Company Mission and Vision**

#### Mission:

- To refresh the world..
- To inspire moments of optimism and happiness..

• To create value and make a difference

#### • Vision:

 2020 Vision: It creates a long-term destination for our business and provides us with a "Roadmap" for winning together with our bottling partners

# Vision

- Steps to accomplish sustainable and quality growth:
  - People: Be a great place to work where people are inspired to be the best they can be
  - Portfolio: Bring to the world a portfolio of quality beverage brands that anticipate and satisfy peoples desires and needs
  - Partners: Nurture a winning network of customers and suppliers, together we create mutual, enduring value



## Vision

- Planet: Be a responsible citizen that makes a difference by helping build and support sustainable communities
- Profit: Maximize long-term return to shareholders while being mindful of our overall responsibilities
- Productivity: Be a highly effective, lean and fast-moving organization

Our winning culture makes the 2020 vision possible.

# Company Goals

#### Beverage Benefits

Invest more than \$50 million in research by 2015

#### Active Healthy Living

 Support at least one physical activity program in every country in which we operate by the end of 2015

#### Community

 Give back at least 1% of our operating income annually to help develop and sustain communities around the world.

#### Energy Efficiency and Climate Protection

 Grow our business, but not our system wide carbon emissions from our manufacturing operations through 2015, compared with a 2004 baseline

# Company Goals

#### Sustainable Packaging

 Recover 50% of the equivalent bottles and cans used annually by 2015

#### Water Stewardship

 Replenish to nature and communities an amount of water equivalent to what is used in our finished beverages by 2020

#### Workplace

 Achieve a 98% performance level for Company-owned and -managed facilities upholding the standards set in our *Workplace Rights Policy* by 2015

# **Company Values**

- Leadership: The courage to shape a better future
- Collaboration: Leverage collective genius
- Integrity: Be real
- Accountability: If it is to be, it's up to me
- **Passion:** Committed in heart and mind
- **Diversity:** As inclusive as our brands
- Quality: What we do, we do well

## External Analysis: Specific Environment

Current Rivalry Among Firms

- Main competitors are PepsiCo, Dr. Pepper
   Snapple Group, and Walmart (Sam's Choice)
- Leader in Industry
- Brand Loyalty
- Potential Entrant Opportunities
  - Large capital requirements
  - No potential entrants
- Bargaining Power of Buyers
  - Very low power

## External Analysis: Specific Environment

- Bargaining Power of Suppliers
  - Limited suppliers due to three dominant companies in industry
  - Few suppliers, more power
- Substitute Products
  - Fruit drinks, energy drinks, sport drinks, and bottled water
  - Becoming more popular with more health/ weight issues

## External Analysis: General Environment

- Economic Opportunities
  - Bad economy, but good for beverage industry
  - Soft drinks can be small luxury items
- Economic Threats
  - With bad economy had to stop or slow down production to make up for losses
- Demographic Opportunities
  - Younger generation
- Demographic Threats
  - Marketing to younger generations

External Analysis: General Environment

- Sociocultural Opportunities
  - Diverse products
- Sociocultural Threats
  - Marketing in diverse countries
- Political- Legal Opportunities
  - Introduction of "slim can"
- Political-Legal Threats
  - Government regulation of soft drinks and children

## External Analysis: General Environment

Technological Opportunities

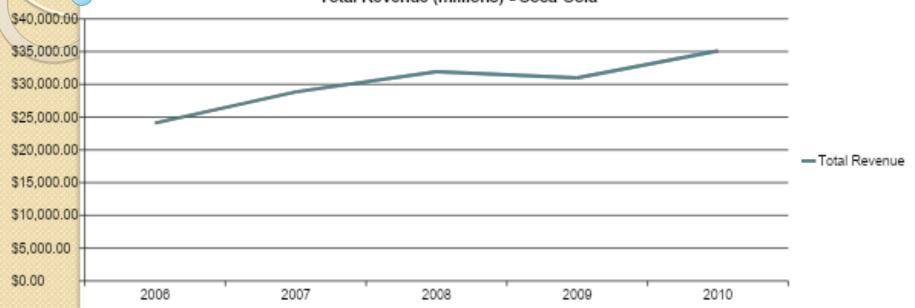
 "Smart" Vending Machine
 Plastic rather than glass

Technological Threats



- Labeling process under scrutiny by FDA
- Amount of Lycopene

## Revenue Trend Analysis

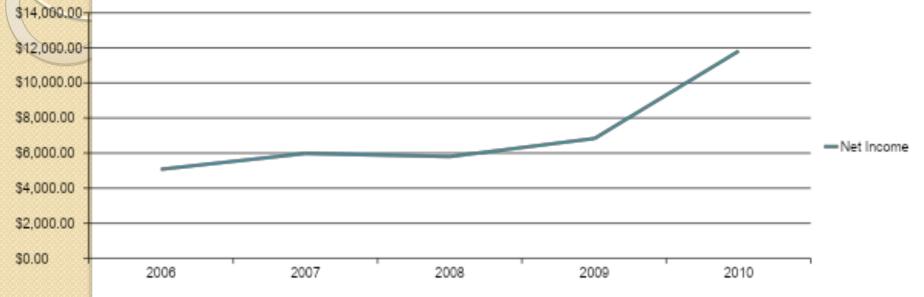


Coca-Cola's revenues have been steadily increasing. This can be due to many factors such as:

Inflation Increased Sales Acquiring new products

### Net Income Trend Analysis

Net Income (millions) - Coca-Cola



Along with revenues, net income has also been steadily increasing. This can be due to the same factors as revenue, and also a decreased cost of goods sold and a decreased selling and administrative expenses.



## Important Ratio's

- Liquidity Ratio 1.166
  - Ease of meeting short term obligations
- Profit Margin 33.63%
  - For every dollar in sales, Coke takes in about
     .33 cents in retained earnings.
- Return on Equity 38.09%
  - For every dollar that investors invest, Coke generates about .38 cents in profit.

### Financially Compared to the Industry

#### Coke Inventory Turnover – 13.25

- Industry 10.26
  - Coke has a higher inventory turnover because of higher demand for products.

#### Coke Profit Margin – 33.68%

- Industry 6.67%
  - Cokes generates about 5 and a half times more profit, which highly exceeds the industry profit margin.

#### Return on Equity – 38.09%

- Industry 14.05%
  - Our investors dollars go further in our company than they would in a competitors company.

### Market Performance

#### Responsible Marketing Policy

- Coke does not market to an audience that is 35% children under 12 years of age.
- This applies to all areas of marking from TV commercials to internet advertisements.
- "Kurt the Crate"
  Germany
- **N**
- Inspires consumers to buy a variety of Coke products and transport them in a reusable crate.

# Marketing Performance

- Successful marketing has lead to:
  - More than 500 sparkling and still beverages
  - Company portfolio includes 15 billion dollar brands such as: Diet Coke, Fanta, Sprite, Coke-Zero, & more.
  - Marketing territory is in more than 200 countries
  - Serving beverages at a rate of 1.7 billion per day



## Human Resources

- Exciting job areas such as:
  - Aviation
    - Because Coke marketed in over 200 countries, Coke employs company pilots to fly up scale private planes.
  - Innovation
    - Opportunity to create the next best thing
  - And much more commc

career areas.



# SWOT Analysis

<u>Strengths</u>	<u>Weaknesses</u>
Brand Reputation	Dependence on bottlers
Brand Equity	Decline of Revenues
Bottling System	Consolidation in Established Markets
Product Variety	
<u>Opportunities</u>	Threats
New Product Launches	Governmental Regulation
Growing Organic Food Markets	Changing Consumer Taste & Preferences
Development of the Plant Bottle	Cost of Volatile Raw Materials
Co-Branding	Highly Competitive Market
Reintroduction of Flavored Water Lines	
Celebrity Endorsements	

# **Key Success Factors**

- Success depends on the amount of brand loyalty and the amount of advertising.
  - The more a company advertises the more revenue it receives. It works in a cyclical process and each is dependent on the other.
- New products need large amounts of promotion so that the public is informed about the product.
- Market share gained by one competitor is given up by another.

## Cost Position of Coca-Cola

- Coca-Cola products sell at a premium compared to other soft drinks. Although the premium is marginal in the eyes of consumers, it makes a large difference from a corporate standpoint.
- It is rumored that Coke products will increase in the near future due to rising commodity costs, like corn, because Coke uses high-fructose corn syrup as a sweetner.

## **Economic Characteristics**

- •Growth Rate shown to have increased by 19% in 2007
- •Unit Case Volume Growth increased by 6%, growing from \$24,088 to \$28,857
- •Net Operating Growth increased by 20% from \$6,308 to \$7,552
- •Operating Income Growth was 15% from \$5,080 to \$5,981

(All Above Numbers In Millions)

# Ease Of Entry Into Industry

- Very low, but not impossible
- High overhead and starting costs
- No patents for producing carbonated beverages
- Ex.Wal-Mart

What Forces Drive Change in Industry

- Environmental Sustainability
- Competition
- Innovation

Strongest/Weakest Competitive Position in Market

 Coke at approximately \$164,400,497

• Pepsi at \$127,598,367

Dr. Pepper group \$10,727,926

(Numbers in Thousands)

## Competitive Forces within Industry

- Brand Name loyalty
- Substitutes
- New Entrants
- Suppliers



## Keys to Success

- Marketing(right demographics and message)
- Philanthropy
- Innovation(Freestyle, Flavors)



### Future Products

"Cokes with a Kick!"
 Captain Morgan and Cc
 Smirnoff and Coke
 Jack and Coke











# Marketing

- Marketing "Coke with a Kick!"
  - Men's Magazines
  - Liquor Stores
    - End Caps
    - Posters
  - Late night TV