

1. At the Airport



1) Buying a ticket

• I'd like to reserve/ book/ buy two seats /tickets to New York.

☐When for?

☐ For the 2nd of June.

- Will that be one way or round trip/return flight?
- How much is a round trip ticket?
- It's \$819.
- •I'll take a return flight ticket.
- •When would you like to come back?
- •On the 10th of June.
- •How will you pay?
- In cash/ by my credit card/ by a traveller's check

2) Checking In

- · Can I see your ticket and passport, please?
- · Here you are.
- · Put your luggage on the scales, please. Excuse me, you've got 10 kg excess luggage./ your luggage is overweight.

☐How much is that?

☐20 Euros

□Did you pack your bags yourself?

□Yes, I did.

☐ Have you got any sharp items or liquid in your hand-luggage?

□No, I haven't.

☐Would you like a window seat, a middle seat or an aisle seat?

☐ 1 window seat and 1 middle seat, please.

 \square Here is your boarding pass.

☐Thank you. Which gate?

· Go to Gate A8, straight ahead then turn left.

3) On the Plane

- · Could you put it in the overhead locker?
- -I'm sorry, I'd rather keep it on my knees. It's breakable.
- -Please, pay attention to some short safety demonstration.
- Please, turn off your mobile phones and all electronic devices.
- Please, fasten your seatbelt.
- Please, return your seat to the upright position.
- Would you like anything to drink?
- · Can I have a cup of coffee?
- · Here you are.
- Please fill out this form before the plane lands.
- \cdot What is this form for?
- -It's a Customs and Immigration form. You will use that in the airport before you can enter the country.
- What time are we landing?
- Excuse me, can you help me? I feel sick.
- Excuse me, can I have a blanket?
- Put on your oxygen masks/ life vests.
- -We are making an emergency landing.



4) Getting through Customs

- Show me your passport, please.
- What is the purpose of your visit to this country?
- How long do you intend to stay?
- Where will you stay? Have you got a reservation?
- How many dollars/euros have you got?
- Have you got any foreign money?Have you got anything to declare?
- Have you got any dutiable goods?
- What's in this bag?
- Empty your pockets and put the contents onto the tray.
- Open your suitcase for examination, please.
- Could you turn on your laptop, please?
- Spread your arms out, please.
- Take your shoes off and put them into the basket.

5) Getting your luggage

- •Excuse me, at what carrousel will my luggage be?
- I can't find my luggage. Who can I ask for help?
- •Excuse me, can you help me please? My luggage is lost. This is my luggage ticket.

6) Getting out

- · Excuse me, where can I get a taxi?
- \cdot Go down to the end of the hall and the taxis are waiting just outside.
- Thank you!

2. At the Hotel

1) Booking a room. ☐Hello, I'd like to book a room. /

I have got a reservation in your hotel. My name is... □When for? **For** the 2nd of June

☐ How long will you be staying? **For** 1 week.

□What kind of room would you like?

□I'd like a single room (=one bed),

□a double room (=1 bed for 2 people)

a twin room (=2 beds)

a triple room (= for 3 people)

a family room/ quad room (=for 4 people)
And I'd like a standard (classic)/moderate/ superior/deluxe room/

a junior suite/a suite/ a studio □Would you like breakfast/lunch/ dinner/ all inclusive?

Would you like a room with a shower or a bath?

• Would you like a room with a mini bar?

•How much is the charge per night? It's \$55 per night

•Could you fill in this form, please?

•How do you spell your name/surname, please?

•Will you pay the whole sum or a deposit?

•Excuse me, I'd like to book out tomorrow.

2) Having a problem Excuse me, can you help me, please?

ol've got a problem with the shower / the TV / the remote control (ПУЛЬТ) / the air- conditioner

The TV(the remote control) in my room doesn't work.

I can't open the door. / My bed is broken.

→ I'll send someone to look at it What time will be suitable for checking?

→ I'll send you one/some in your room. What's your room number? 312 - three-one-two

○ We are going on an excursion today at 6 p.m., so we'll miss the dinner.

Can we have some food with us instead/ Can you serve the dinner in our room when weheck (AmE), pleasely

ol haven't got a towel (полотенце)/ any soap (мыло) in my room.

Hello, I have a reservation for Chudov at eight thirty.

Non-smoking, please.

cooked?

is?

2)

Ordering a meal Waiter: Would you like to order?

You: I'd like ... / I'll have What dressing would you like on the salad?

Would you like black or white

coffee? Would you like still or sparkling

violity you like a silloking of Holl-silloking area:

mineral water? How would you like your eggs to be

What bread would you like? What is your specialty? / Is there

any special dish of this restaurant?/ Do you have any specials? Could you tell me what "zabaglione"

Waiter: Anything else? Is that all? Anything for desert?

I'm sorry we are out of this.

Yes, I'd like.../ That's enough, thank

you You: Can I have the bill (BgE)/ the

→ I'm sorry we have no such service available/ Yes, of course. But you'll have to pay extra.

4. In the street.

☐ Excuse me, where is (the bank)?

□ Excuse me, is there a café nearby/ near here?

□ Excuse me, **how do I get to** a subway station?

Directions:

□Go straight on – идите прямо.

□Go along the street – идите вдоль по улице.

■Go past the hospital. - пройдите мимо больницы.

□Turn left/right. – поверните на лево/ на право.

Turn into Green Street – поверните на Грин Стрит.

☐ Take the second/third turning right -

поверните на втором/третьем повороте на право.

□Turn left at the bank – поверните на лево у банка. ☐Turn right at the crossroad/ road junction —

поверните на право на перекрестке/ на развязке.

□Cross the road/ Go across the road – пересеките улицу.

□Go up to the end of the street – дойдите до конца улицы.

□It's on the left/ right – это слева/ справа.

□lt's **opposite** the post office – Он **напротив** почты.

□It's near/next to the supermarket. – Он радом с супермаркетом.

Птаке bus 15/ take the tube – сядьте на 15й автобус/ метро.

□Get off at the 2nd station – выйдите на второй остановке.

□And you will see the supermarket – и вы увидите супермаркет.



block of

buildings

junction







crossing



street







blind alley

<u>5. In a Shop.</u>

□Can I help you? - Вам помочь?/ Are you being served already?

□ No, I'm just looking - Нет, я просто смотрю.

□Excuse me, can you help me, please?

□I'd like/ I'm looking for ... - я ищу/ я бы хотел(а)

□Have you got...?- у вас есть...?

Have you got these jeans in size / in (blue) colour?

□What's your size?

☐ I'm small/medium/ large/ extra large.

□What colour/ material would you prefer?

□Any/ I'd like...

□Would you like to try it on? – вы бы хотели примерить?

□ I'd like to try it/ them on. - я бы хотел(а) примерить.

□Where is the fitting room/ changing room? - где примерочная?

□Does it / Do they fit? – подходит по размеру? ☐Yes, thank you/ Can I have a larger/ smaller size?

□Will you take it/ them – будете брать?

□How much is it/ are they? – Сколько он стоит/ они стоят?

□Come over to the till – пройдите к кассе.

☐ How will you pay?

 \square => In cash/ by a credit card.

□Would you like to have your purchase wrapped up?/ Shall I wrap it up? – вам упаковать?

☐ Here is your **purchase**, your **receipt** and your **change** —

ваша покупка, чек и сдача.

□Thank you for the purchase – спасибо за покупку.

☐ Excuse me, can you help me?

I bought this sweater yesterday and it's got a defect.

Can I change it? / Can I have a refund?









fitting room

till

['pa:t[as]

receipt change [ri'sit]

Check-in

Screens

Fli

AF





Flight LH943

To **Brussels**

17:30

Departs

D1-D12

Check-in



Departures





	Time	Destination	Remarks
	07:00	PARIS - ORLY	Departed 0702
6	07:05	DUBLIN	Departed 0707
5	07:10	FRANKFURT	Departed 0711
	08:00	HAMBURG	Departed 0804
	08:25	NICE	Departed 0830
	08:45	FRANKFURT	Departed 0846
	09:00	FARO	Departed 0903
	09:05	LONDON GATWICK	Departed 0908
	09:50	EAST MIDLANDS	Departed 0950
	09:55	LONDON STANSTED	Departed 1000
	10:05	BIRMINGHAM	Go To Door A, Gate 1
)	10:25	ARNSBERG	Go To Door E , Gate 10
	10:55	MANCHESTER	Flight Closed
	11:00	DINARD	Final Call
	11:10	AMSTERDAM	Check In Open
4	11:20	CORK	Check In Open
	11:40	BARCELONA	Check In Open

Departure	160	РОФ		T
Danautuus				
Denoutrino				
	10		4 .	140

Time

Airline

ight 368	Time 10:25	Destination Dublin	Remarks/ Status
			Check-in Open
			Go to door D, Gate 1
			Final Call
			Flight Closed
			Boarding
			Confirmed
			Departed
			Delayed
			Canceled

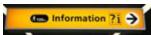


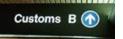


Flight Remarks From Chelyabinsk AF264 On Time Delayed Expected 21:10 Go to airline **Arriving** Landed 21:15 Confirmed Bags arriving Bags delivered













₩ B13

<u> Classroom English</u> •Good morning/ afternoon/ evening · Let's begin our lesson. Let's get started. Did you have any problems while doing it?

So, today we have (studied)

• Today we are going to study/ revise/ work on/ practise..... • First, hand in your homework, please. Sign your works. Thank you.

•let's begin with.... / Now you are to continue/ go on +ing. • We have (worked on) now let's/ now let's go on to.... • Now we are to (study) because

• Write down your homework, please. • How long is it before the bell? **The bell has gone**. The lesson **is over**.

That's all for today. Thank you for your work and attention. 2) Commands and Questions Could you? Would you mind +ing?

Now I will Now you are to Material: Open/ close your copybooks/ textbooks.

Take these sheets of paper/ worksheets. Take out (the table on...)

Order: Work in pairs/individually. Work in groups of (4). Work in turn/in random order. Action: Look at ...! Listen!. Write down! Read! Be attentive! Pay attention to Put up/down your hands. Clean the board. Rub off (out) this word from the board.

Vocabulary: Listen! Repeat! Pronounce! Translate from Into Say ...!

Grammar: Write down the rule. Give an example. Do exercise (2) Reading: Look through and find Read and retell. Give a summary. Reproduce... Act out

Do the task. Ask questions on the paragraph, passage, text. Ask questions to the sentence. Poems: Read carefully. Mind your pronunciation. Learn by heart. Recite. Listening: Listen carefully. Pay attention to the key words. Concentrate on the main idea.

Speaking: Tell about Answer the question. **Share** your own **experience.** What do you think about it? What is your own idea on this issue? What are your thoughts?

<u>Understanding:</u> Is it clear? Do you understand? Have you got the point?

<u>Discipline:</u> Let's quiet down. Keep calm. Don't cheat! Do it yourself. Tests: You have one minute to brush up the material. Write down the date, please.

Leave a margin (on the left-hand side). Number the sentences. Your time is up. Are you ready? Hand in your tests.

· Sorry, I must have misunderstood the task.

· I haven't managed to do it. · Excuse me, could you, please, help me solve one **problem**.

4) Students' Questions

· I'm sorry, I'm late. May I come in?

· Sorry, I feel ill. May I go home?

· Sorry, could you repeat, please?

· Could you explain it again?

· What does "exciting" mean?

· How do you spell this word?

repeat it once again, please?

· Am I to (give an example?)

· What's the Russian for "пульт"?

· Sorry, I've got an urgent call from my parents.

· I'm sorry, I will miss the next lesson because I'm

·I'm sorry, I missed the previous lesson because I

· I'm sorry, I don't understand (this point/ this

· What's the English for "прирожденный"?

· Excuse me, I've got a problem with this task.

· Sorry, I didn't understand the task. Could you

· Would it be correct to say ""?

Discipline:

· May I go out?

May I answer it?

to/I have to ...

Understanding:

· What is it for?

· Could you help me? · Is this correct?

Problem:

had to

rule).

· Sorry, I didn't have enough time to write it down. Could you write it again, please? Order:

· Sorry, what shall we do next?

Well. I'm not 3) Response Great! You are Good. You could satisfied with Excellent! Not bad. do/ have done making Splendid! your answer. progress! Nice try. better.

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