



# Requiring services







Mrs. Brown

Hello, Power Masters

Hello, can I speak to David, please?

Speaking.



David

David , hi. This is Helen Brown.

Oh, Hello, Mrs. Brown. What can I do for you?

Well, I have no electricity in my house. I'm in the dark.

Right. I'll come over and have a look.

Thank you.

## **Power Masters**



Jane

Good evening. Could I speak To Mr. Campbell, please?

Mr. Campbell speaking.

Mr. Campbell, this is Jane from the Warren Avenue flat.

Hi, Jane, What's up?

Well, there's a problem with the flat. The heating doesn't work.

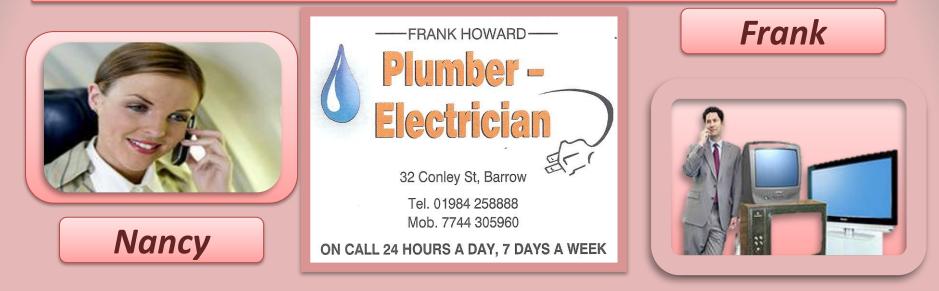
Right. I'll send the plumber over.

Thank you.

### Mr. Campbell







#### Hello, Frank Howard speaking

#### Howard, hi. This is Nancy Adams

Hi, Nancy, What can I do for you?

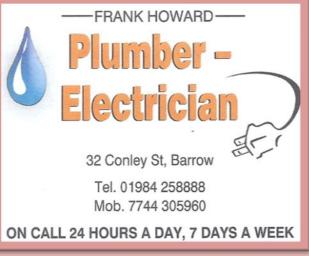
Well, my TV doesn't work

Right. I'll come over and have a look then

Thank you

### **Power Masters**





**Stacey** 



Good morning. Could I speak to Mr. Howard, please

#### Mr. Howard speaking

Hi, Frank, this is Stacey

Oh hello, Stacey. What's up?

There is a problem in my flat. One of the taps is leaking

OK, I'll come over right away

Thank you

