

Module 2

English in Use

Requiring services

heating

hi:tɪ

отоплени

electricity

n
ɪlektrɪsɪ
tɪ

е
электричест
во

plumber

plʌm

сантехн

electrician

ə
ɪlek'trɪʃə
n

ик
электри
к



TV doesn't work

tap is leaking



Power Masters



Mrs. Brown

Hello, Power Masters

Hello, can I speak to David, please?

Speaking.

David ,hi. This is Helen Brown.

Oh, Hello, Mrs. Brown. What can I do for you?

Well, I have no electricity in my house. I'm in the dark.

Right. I'll come over and have a look.

Thank you.

David



Power Masters



Jane

***Good evening. Could I speak
To Mr. Campbell, please?***

Mr. Campbell speaking.

***Mr. Campbell, this is Jane
from the Warren Avenue flat.***

Hi, Jane, What's up?

***Well, there's a problem with the flat.
The heating doesn't work.***

Right. I'll send the plumber over.

Thank you.

Mr. Campbell





Power Masters



Nancy

—FRANK HOWARD—

 **Plumber -
Electrician** 

32 Conley St, Barrow
Tel. 01984 258888
Mob. 7744 305960

ON CALL 24 HOURS A DAY, 7 DAYS A WEEK

Frank



Hello, Frank Howard speaking

Howard, hi. This is Nancy Adams

Hi, Nancy, What can I do for you?

Well, my TV doesn't work

Right. I'll come over and have a look then



Thank you

Power Masters



Frank

—FRANK HOWARD—

 **Plumber -
Electrician** 

32 Conley St, Barrow
Tel. 01984 258888
Mob. 7744 305960

ON CALL 24 HOURS A DAY, 7 DAYS A WEEK

Stacey



Good morning. Could I speak to Mr. Howard, please

Mr. Howard speaking

Hi, Frank, this is Stacey

Oh hello, Stacey. What's up?

There is a problem in my flat. One of the taps is leaking

OK, I'll come over right away

Thank you

The End