

The theme of the lesson:

"At the hotel"



Answer the questions:

1. What is your future profession?
2. How many years you should study in our lyceum if you want to be an administrator?
3. What the most important traits for administrator?
4. What can you say about the role of administrator in the work of the hotel?
5. The good administrator should know English language. Do you agree and why?
6. How do we greet the guest between 6.00 and 12.00 a.m.?
7. How do we greet the guest between 12.00 and 18.00 p.m.?
8. How do we greet the guest between 18.00 and 24.00 p.m.?
9. How do we greet the guest between 24.00 and 6.00 a.m.?
10. What is the following phrase of administrator after the greeting of the guest?



Can you guess crosswords?

A	H	O	S	P	I	T	A	L	I	T	Y
T	G	U	E	S	T	X	Z	A	F	K	L
O	F	G	C	Y	L	O	G	P	U	J	N
A	A	S	U	D	H	R	S	A	R	E	D
N	M	T	R	M	O	D	E	R	N	P	K
M	O	A	I	L	T	E	R	T	I	F	Q
P	U	F	T	U	E	R	V	M	T	H	W
Q	S	F	Y	X	L	U	I	E	U	E	C
K	H	L	S	U	I	T	C	N	R	A	J
F	L	O	O	R	Q	O	E	T	E	Z	X
J	A	Q	I	Y	E	W	L	A	D	B	G

Translate word combinations into English:

Быть расположенным –

Современное здание –

Дружелюбный персонал –

Высокий стандарт –

Удобные номера –

Обслуживание номеров –

Система безопасности –

Принимать одновременно –

Бюро обслуживания –

Обмен валют –

Заказать такси -

The "Golden Ring" hotel

The "Golden Ring" hotel is located in the very heart of the Moscow. The hotel has a modern building. Friendly staff, high international standards of service and unique interior design will make your stay in the "Golden Ring" hotel pleasant and enjoyable.

The hotel has 247 spacious comfortably furnished apartments including double and single rooms, 80 Suites and 2 luxurious Presidential Suites.

The hotel offers 24-hour room service and the most sophisticated security system. The guests are provided with in-room safety-deposit boxes, satellite TV and telephone lines, air conditioners. Comfortable furniture and unique design of the suites give you the atmosphere of luxury, comfort and style.

There are 6 banquet rooms and theatre-style Conference Hall in the hotel. They provide service for 10 to 250 persons and can host at a time up to 500 people.

The Health Club and saunas are the best way to relax. There the guests can have a relaxing massage. They can use dry saunas and gym. The hotel has also a hairdresser's shop, a service bureau, a currency-exchange desk, barber's and beauty saloon, a laundry, shoes repairs and dry cleaning.

At the service bureau you can order a taxi or rent a car, book train

Answer the questions:

- 1. Where is the “Golden Ring” hotel located?**
- 2. How many apartments are there in the “Golden Ring” hotel?**
- 3. How many suits are there in the “Golden Ring” hotel?**
- 4. What services does the hotel offer to their guests?**
- 5. How many guests can banquet rooms and Conference Hall host at a time?**
- 6. Where can the guests order a taxi or book tickets?**

Hotel services

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1. Service bureau
 2. Dry cleaning
 3. Hairdresser's shop
 4. Laundry
 5. Shoes repair
 6. Currency exchange desk
 7. Gym
 8. Sauna